



## TigerTMS iPortal

### Quick Start Guide



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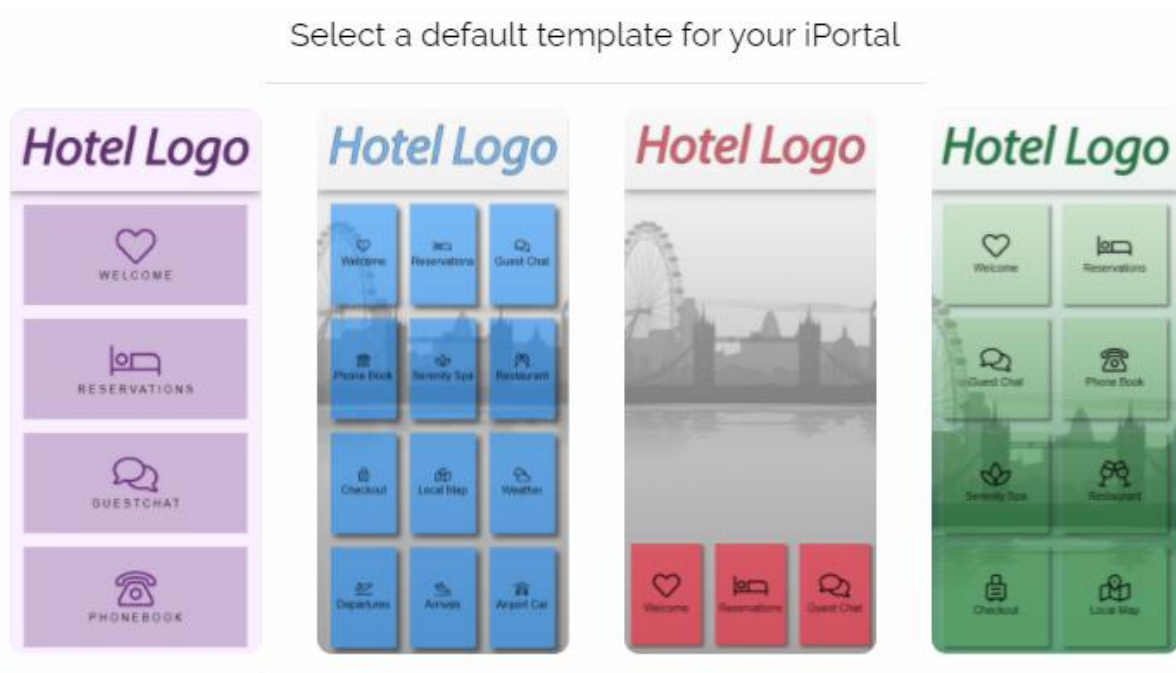
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## Contents

Templates.....	3
Dashboard .....	4
Main Configuration .....	5
Header Configuration.....	6
Button Configuration .....	7
Link option.....	7
Pop-Up Option .....	8
Button style properties .....	9
Map Option .....	10
iPortal Messaging Option.....	10
Speed dial option (WebRTC) .....	10
Copy All Buttons.....	10
Guest feedback .....	11
Social Media Configuration .....	13
Advanced Configuration.....	14
Custom Font Upload .....	14
Web Real Time Communication (WebRTC) .....	14
Multitenant specific .....	16
Multitenant analytics .....	16
Advanced Configuration - Site cloning .....	17
Settings.....	17
Misc .....	18

## Templates

On first login after creation of an account, the first thing to do is to select a pre-determined design template.



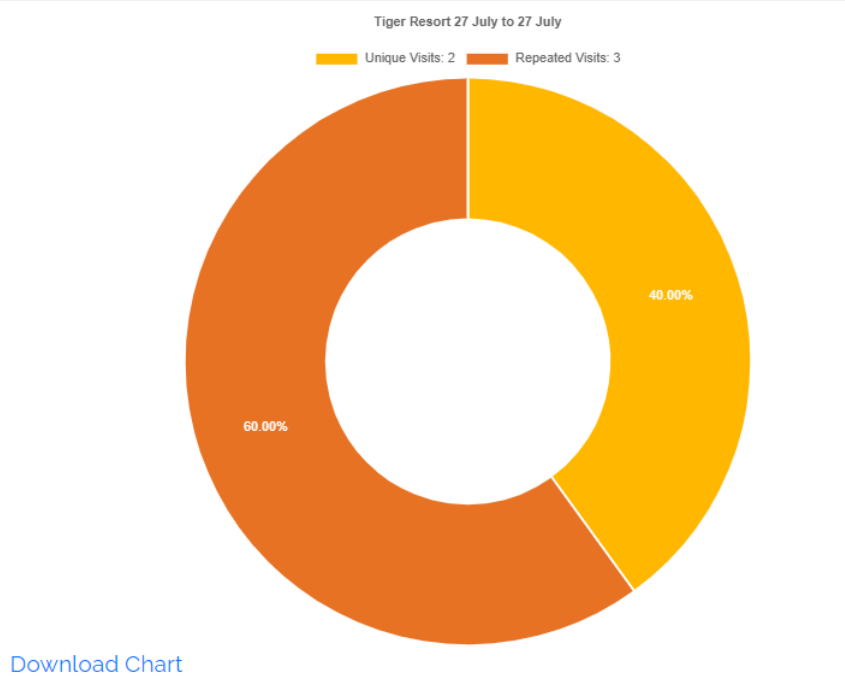
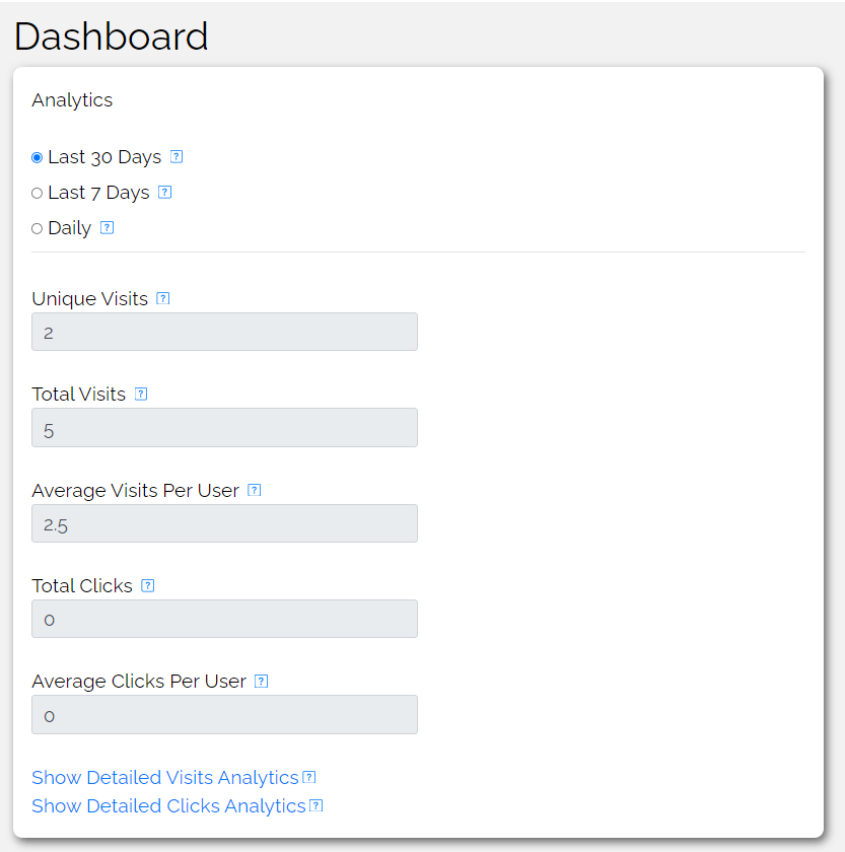
This can be altered after selection & is intended to give you a head start on your design.

If you would like to select a different template after your initial selection, you will need to press the "Settings" button on the bottom left and "Reset Content Manager" and logout and in again.

Dashboard

After a template is selected you will be brought to the Dashboard, this provides you with statistics and analytics on the usage of iPortal

The graphs to the right can be exported and more detailed breakdown by clicking the “detailed” links at the bottom of the page.



## Main Configuration

# Content Manager

## Main Configuration


Page Title [?](#)

Background Colour [?](#)

Background Image [?](#)  

Delete

Upload

Button Slide Direction [?](#)  

Fixed

Button Display Per Row [?](#)  

Two Button Per Row

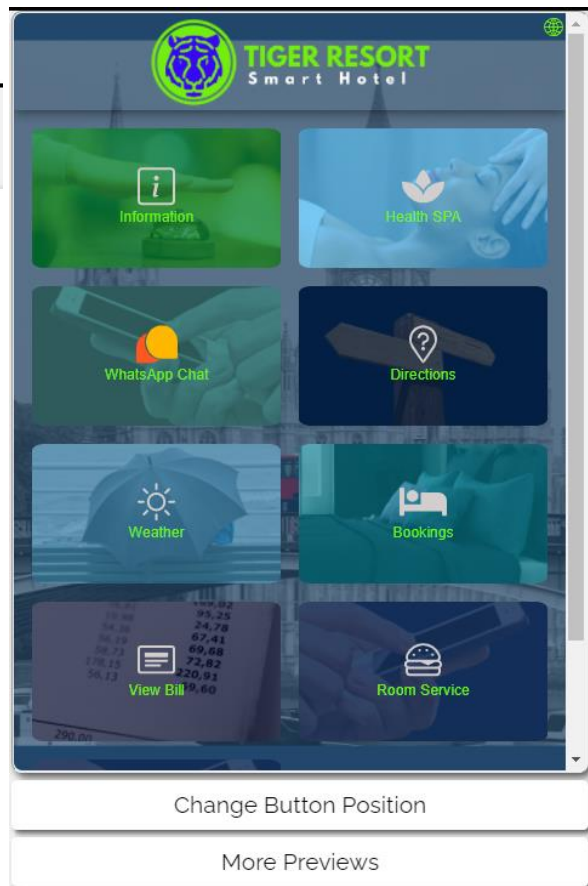
Language Icon colour [?](#)

Language Icon Position [?](#)  

Top Right

Apply

Next




**Page title** – This is the title that will apply to the page on the browser tab

**Background colour** – Select solid colour or enter RGB, you can also use the colour picker 

**Background Image** – if selected, it will take precedence over the background colour

**Preview** – The page on the right gives you a preview of your chosen design.

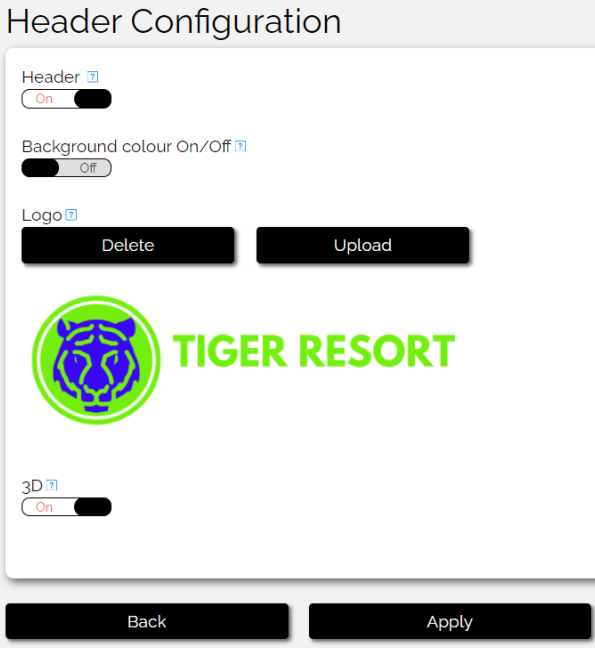
**Button Display per row** – How many buttons to show per row

**Language Icon Colour** – the language drop down icon colour  (this will only show if you have multiple languages enabled, otherwise it is hidden)

**Language Icon Position** – position of icon above

**Press Apply to save your modifications**

## **Header Configuration**



The image shows a 'Header Configuration' window with the following elements:

- Header**: A toggle switch labeled 'On' with a blue icon to its right.
- Background colour On/Off**: A toggle switch labeled 'Off' with a blue icon to its right.
- Logo**: A label with a blue icon to its right, followed by two buttons: 'Delete' and 'Upload'.
- Logo Preview**: A circular logo featuring a tiger's head in blue and orange, next to the text 'TIGER RESORT' in orange.
- 3D**: A toggle switch labeled 'On' with a blue icon to its right.
- Navigation**: Two buttons at the bottom, 'Back' and 'Apply'.

**Header** – Specify if you want a header to show

**Background Colour** – Enable solid background colour, if using a logo with a transparent background you can use this in conjunction with the logo.

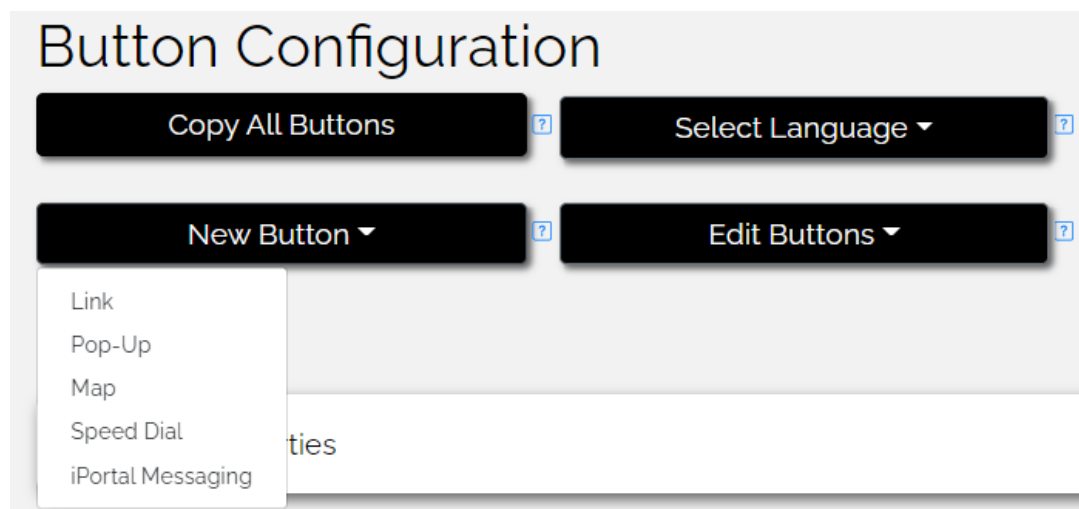
**Logo** – Allows you to select a logo. Recommended resolution 1500 x 500

**3D** – Adds a 3D effect shadow at the bottom of the header.

**Press Apply to save your modifications**

## **Button Configuration**

Link option



**Link** – This option is for a hyperlink/mailto/tel link.

**Name** – Name as it should appear on the button

**Link Type** – This will allow either a URL, email, or telephone number. It will launch on the guest's handset when pressed.

▼ Button Properties

Type [?](#)  
LINK

Name [?](#)  
information

Link Type [?](#)  
☒ Website URL [?](#)  
☐ Email Address [?](#)  
☐ Telephone Number [?](#)

Destination Website URL [?](#)  
www.tigertms.com

Open Link In [?](#)  
Same Window ▼

Upload PDF [?](#)  
Upload

**Open Link In** – Specify either open in same window or open a new tab.

**Upload PDF** – You can upload a pdf which will be stored securely on firebase storage.

## Pop-Up Option

**▼ Pop-Up Properties**

Main Window

B I U Arial ▼ A ▼ 24 ▼ T1 ▼

Background Colour [?](#)

Sub Button Width [?](#)

60

New Sub Button

**Main Window** – This is where you input the text/images for your pop-up button

**Background colour** – Set a solid background picture if desired, default white

**New Sub Button** – Add either a link/further pop-up/or speedial (WebRTC) button

**Button Name** – You can rename the button once you select button type

New Sub Button

Sub Button List

Sub Button 2

Sub Button Type

Please select the type

Please select the type

LINK

POPUP

SPEEDDIAL

Sub Button 2 Sub Button Properties

Button Name

sub Button 2



## Button style properties

▼ Style Properties

Copy Style [?](#)  

Copy

Icon [?](#)  

ICON

Button Preview

Icon Size [?](#)  

Medium

Icon Position [?](#)  

Top

Style [?](#)  

1: Flat

Icon colour [?](#)

Font Family [?](#)  

Arial

Font colour [?](#)

Font Size [?](#)  

16

Background Image [?](#)  

Upload

Background Color [?](#)

Background Colour Transparency [?](#)  

100

Border Radius [?](#)  

5

**Copy Style** – Once you have created a button design you are happy with, this option will allow you to duplicate the style properties onto the next button, saving time.

**Icon** – select from the library of icons to place on your button.

**Background Image** – a .jpg or .png may be uploaded, ideally keep file size small to maintain speed. See further options below if using this option.

**Background colour** – you may choose a solid colour instead of a picture

**Border Radius** – Adjust smoothing and shaping of the buttons

**Further image options** – These options appear when you upload an image, you may apply an overlay to the button image for a tint or hue to improve appearance

Background Image [?](#)  

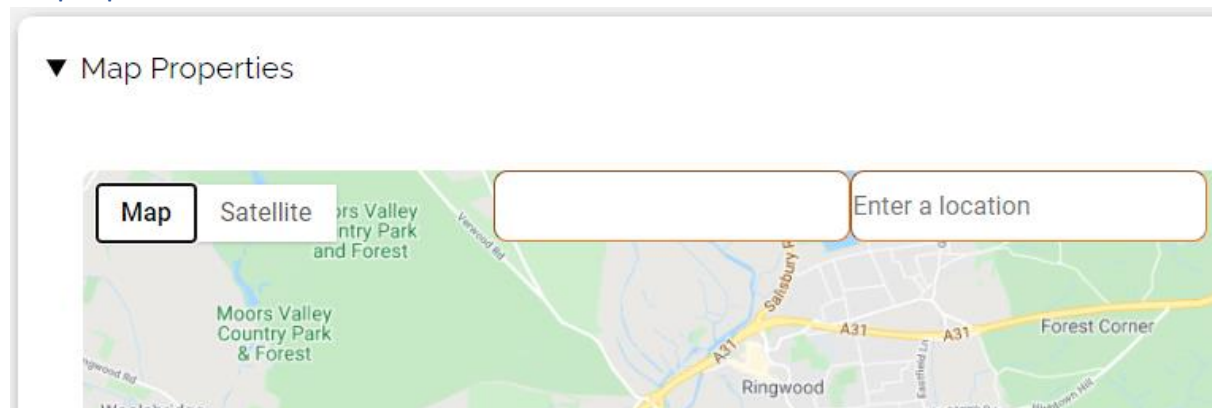
Delete Upload

Overlay Colour [?](#)

Background Image Overlay [?](#)  

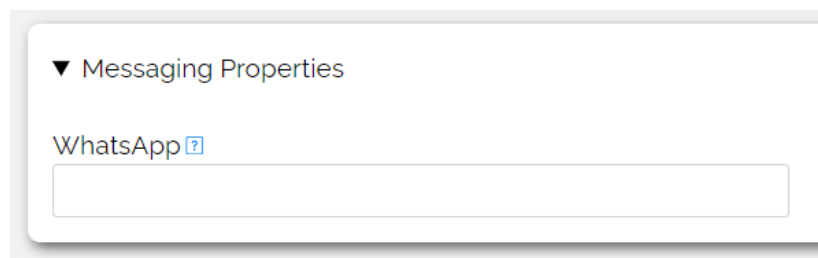
On

## Map Option



Allow you to enter a Zip/Postcode location to provide directions

## iPortal Messaging Option



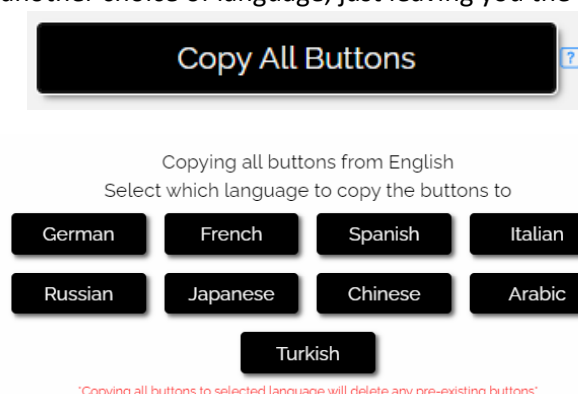
**WhatsApp** – Enter the hotels WhatsApp number here it will prefix the link so it launches on the customers handset.

## Speed dial option (WebRTC)

Here you can enter the destination extension to be dialled when pressed – it is dependent on a compatible PBX & WebRTC being configured in Advanced Settings

## Copy All Buttons

Once you have a design you are happy with, you can use the “copy all buttons” feature, which will duplicate all content to another choice of language, just leaving you the task of translating the text.



\*Copying all buttons to selected language will delete any pre-existing buttons\*

## Guest feedback

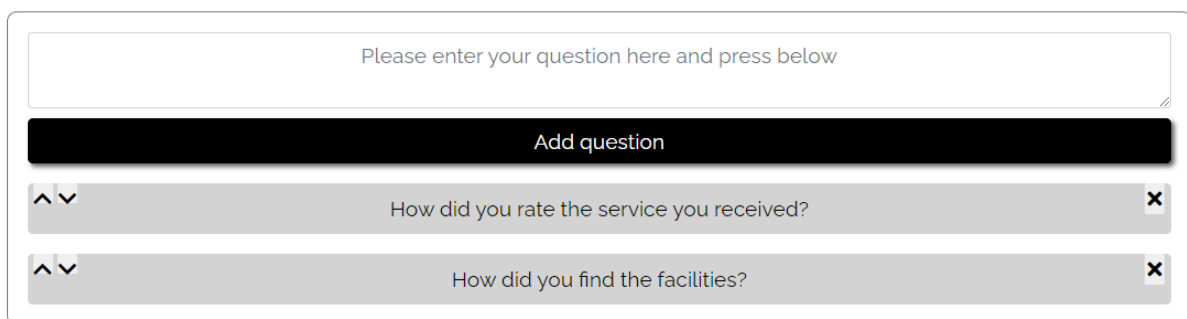
The guest feedback option gives you the ability to ask questions where guests will provide a 1-5 star rating which will then be emailed to a specified address.

The questions are limited to a maximum of 10 entries.

From the guest side, it will also allow them to leave their details and request to be contacted regarding the feedback, should they wish.

### ▼ Guest Feedback Properties

Questions will be answered by Guests providing a star rating from 1 (low) to 5 (high)



The configuration window shows a text input field with the placeholder "Please enter your question here and press below". Below it is a black button labeled "Add question". There are two existing questions listed below the button, each with a grey background and a black border. The first question is "How did you rate the service you received?" and the second is "How did you find the facilities?". Each question has a small upward and downward arrow on the left and a close button (X) on the right.

E-Mail Address to receive feedback [?](#)

You can use the arrows on the left-hand side to change the question order.

Below is an example of the colour scheming and how it will look on the right.

Feedback Window Colour [?](#)

Feedback Content Background Colour [?](#)

Font Family [?](#)

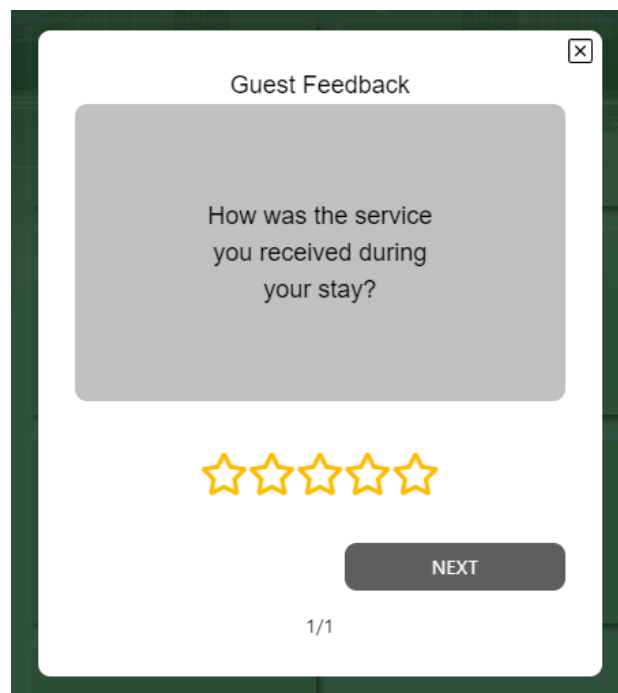
Font Size [?](#)

Question Font Colour [?](#)

Next/Back Button Colour [?](#)

Next/Back Button Text Colour [?](#)

Feedback Star Colour [?](#)



The final Guest Feedback window has a dark green border and a close button (X) in the top right corner. The title "Guest Feedback" is at the top. The main content area has a grey background and contains the question "How was the service you received during your stay?". Below the question are five yellow stars. At the bottom right is a dark grey button labeled "NEXT". The page number "1/1" is at the bottom center.

This is what the guest will see after completion.

Guest Feedback

Service was very good, thank you

I want to be contacted regarding my feedback ☒

Bill Hughes

204

bill.hughes@gmail.com

SEND

BACK

The email that the destination user will receive below.

## iPortal Guest Feedback

Guest Ratings

Guest Comments: Service was very good, thank you

The Guest would like to be contacted regarding the feedback.

Guest Name: Bill Hughes

Room Number: 204

Contact Method: email

Contact Details: [bill.hughes@gmail.com](mailto:bill.hughes@gmail.com)

## Social Media Configuration

Configuration of a social media link bar with support for the below platforms

▼ Social Media Configuration

On ☐

Bar Background Color [?](#)

Bar Background Color Opacity [?](#)

50

Bar Position [?](#)

Bottom

Bar Flow [?](#)

Fixed

Bar Size [?](#)

Medium


Icons Position [?](#)

Right

Submit

Select Social Media [?](#)

- Facebook
- Instagram
- Twitter
- TikTok
- LinkedIn
- WeChat
- YouTube
- Snapchat
- QQ
- TripAdvisor



**Bar Flow** – Fixed or dynamic, if set to fixed it will always overlay at the top or bottom of the screen, if set to dynamic it will scroll with the page.

**Bar Size** – Thickness of bar, which will also increase the size of the icons.

Select Social Media [?](#)

YouTube ✓

Position [?](#)

4 1

Change

**Position** – The greyed window shows the current position to rearrange select the new position from left to right and submit.

## **Advanced Configuration**

### Custom Font Upload

You can select a custom font from google fonts. <https://fonts.google.com/>

### Advanced Configuration

▼ Import Fonts

Font Name [?](#)

Font Link [?](#)

Import

Imported Fonts [?](#)  

▼

Delete [?](#)

[Available Fonts](#)  
[Import Fonts Tutorial](#)

**Font Name** – Name must match exactly

**Font Link** – Copied from google fonts.

A video tutorial is available on the link at the bottom.

### Web Real Time Communication (WebRTC)

Guests can use iPortal to make outgoing internal calls (ie, Guest – Reception) using mobile data or Wi-Fi if supported by the PBX.

#### **PBX support**

Mitel Border Gateway (MBG)

NEC SV91xx – Via AudioCodes SBC

Telepo

## **MBG Configuration**

**Web socket server** - Mitel hostname for MBG

**PBX Address** - Internal IP of MiVB/PBX not the MBG

**Web Socket port** - default is 5063

**Web service URL** - Mitel MBG Hostname with suffix - /webrtc/api

example <https://domain-name-of-mbg/webrtc/api>

**User** – Extension number

**Pass** – Password for extension number

## **Telepo Configuration**

**Realm** – Outbound Proxy format normally

Example xxx.xxx.domain.com

**Web Socket Server** – normally same as above with prefix wss://

Example wss://xxx.xxx.domain.com

**User** – format should be [sip:username@registrar](#)

Example sip:user@hotelx.org

**Password** – Password for user

## **NEC Configuration via SBC**

**Realm** – SBC domain name or IP address

**Web Socket Server** – normally same as above with prefix wss://ip\_or\_domain:portnumber

**User** – Extension number

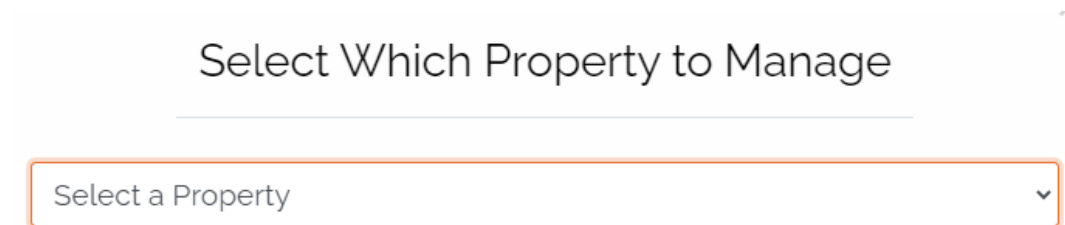
**Password** – Password for user

Independent WebRTC testing can be completed on this website <https://www.doubango.org/sipml5/>

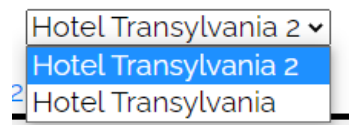
## Multitenant specific

When logging into a multi-tenanted system you will be presented with the following

Within here you can select which site you wish to manage



You may also switch the drop down at the top right of the screen

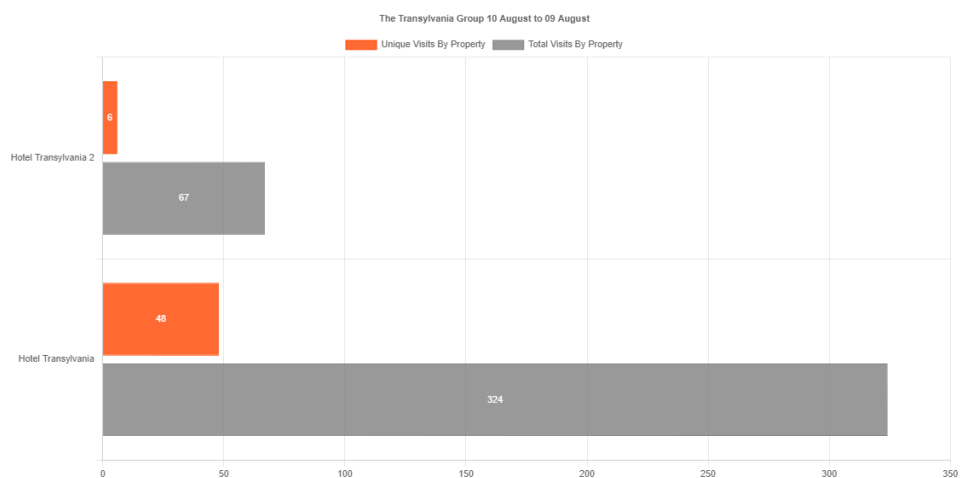


## Multitenant analytics

Regardless of the site you are connected to, you may view the analytics for all systems on the “Dashboard” link

### Group Analytics

- Group View [\[i\]](#) • Single Property View [\[i\]](#)  
• Last 30 Days [\[i\]](#) • Last 7 Days [\[i\]](#)



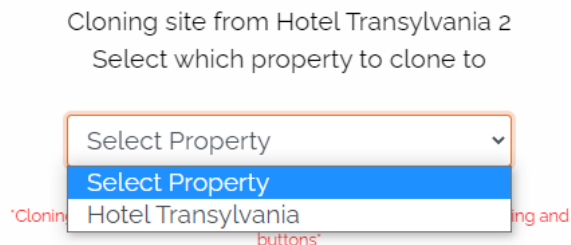
[Download Chart](#)



## Advanced Configuration - Site cloning

The multitenant version will allow you to take a site you have created and duplicate its contents to another site.

To use this option, go to Advanced Configuration > Property management > Site Cloning

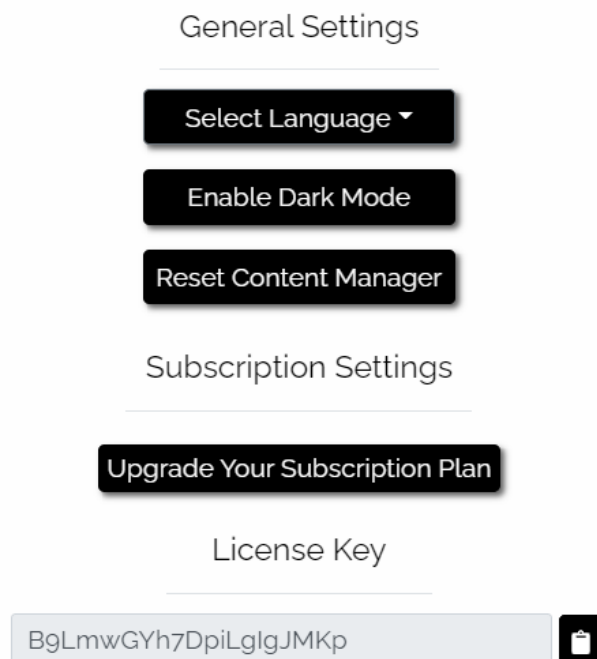


This will duplicate the system you are currently managing to the selected system in the drop down. It will give you a warning before it commits.

## Settings

**Reset Content Manager** will restore the system to factory default and delete any configuration

**Enabled Dark Mode** will enable dark mode for editor only, not guest facing page.



## **Misc**

QR code can be scanned using the camera app on most Android/iOS devices.

Scan QR code with mobile to preview

Click QR code to preview in a new tab

[Click here to download QR code](#)

