



TigerTMS iPortal Quick Start Guide



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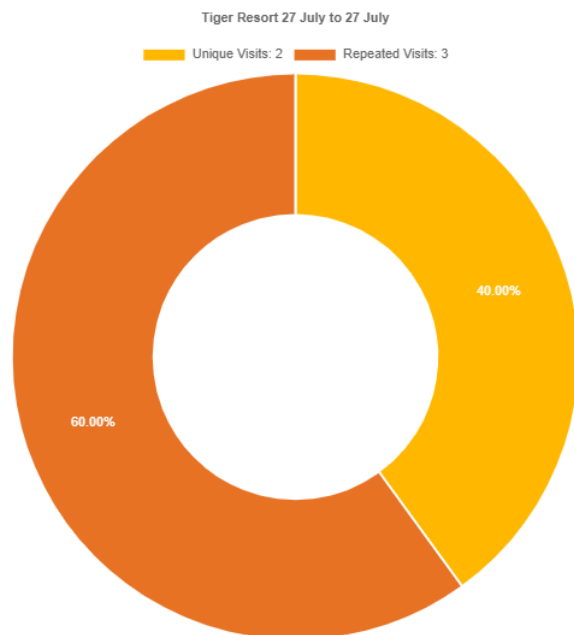
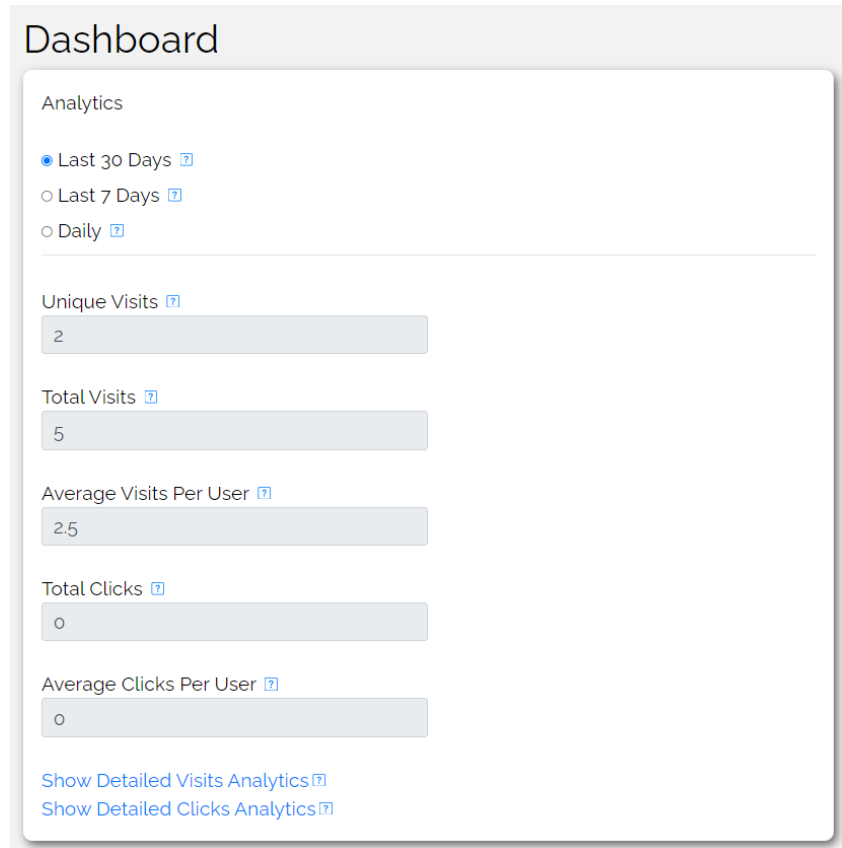
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Dashboard

On first login you will be presented by the dashboard, this provides you with statistics and analytics on the usage of iPortal

The graphs to the right can be exported and more detailed breakdown by clicking the “detailed” links at the bottom of the page.



[Download Chart](#)

Main Configuration

Content Manager

Main Configuration

Page Title [?](#)

Tiger Resort

Background Colour [?](#)



Background Image [?](#)

Delete

Upload



Button Slide Direction [?](#)

Fixed

Button Display Per Row [?](#)

Two Button Per Row

Language Icon colour [?](#)

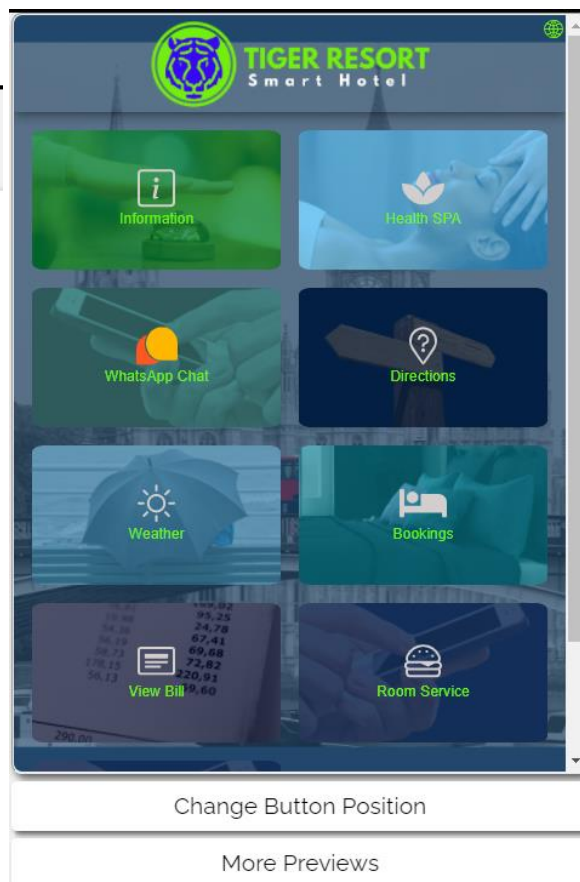


Language Icon Position [?](#)

Top Right

Apply

Next




Page title – This is the title that will apply to the page on the browser tab

Background colour – Select solid colour, you can use the colour picker 

Background Image – if selected, it will take precedence over the background colour

Preview – The page on the right gives you a preview of your chosen design.

Button Display per row – How many buttons to show per row

Language Icon Colour – the language drop down icon colour 

Language Icon Position – position of icon above

Press Apply to save your modifications


Header Configuration

Header Configuration

Header [?](#)
 On

Background colour On/Off [?](#)
 Off

Logo [?](#)



3D [?](#)
 On

Header – Specify if you want a header to show

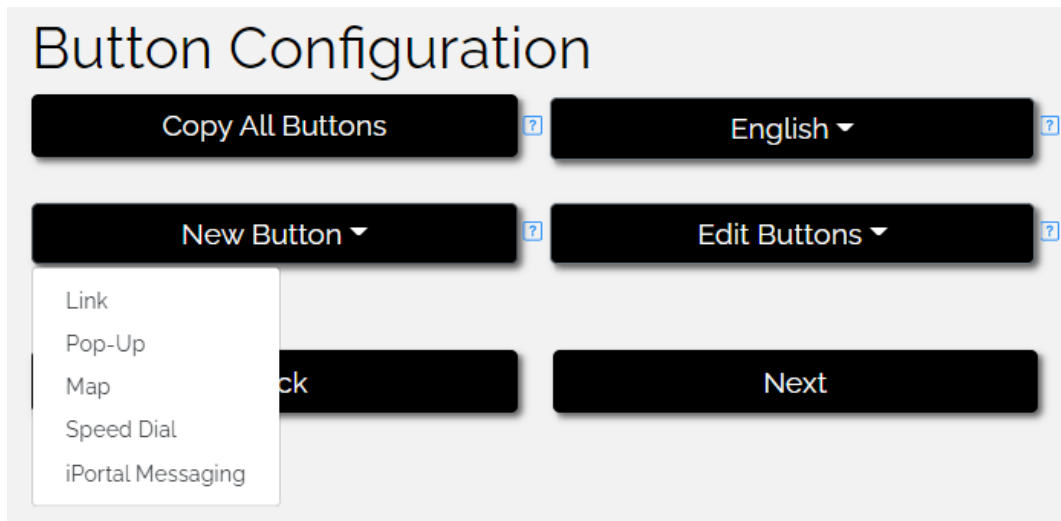
Background Colour – Enable solid background colour, if using a logo with a transparent background you can use this in conjunction with the logo.

Logo – Allows you to select a logo. Recommended resolution 1500 x 500

Press Apply to save your modifications

Button Configuration

Link option



Link – This option is for a hyperlink/mailto/tel link.

Name – Name as it should appear on the button

Link Type – This will allow either a URL, email, or telephone number. It will launch on the guest's handset when pressed.

▼ Button Properties

Type [?](#)
LINK

Name [?](#)
information

Link Type [?](#)
 Website URL [?](#)
 Email Address [?](#)
 Telephone Number [?](#)

Destination Website URL [?](#)
www.tigertms.com

Open Link In [?](#)
Same Window

Upload PDF [?](#)
Upload

Open Link In – Specify either open in same window or open a new tab.

Upload PDF – You can upload a pdf which will be stored securely on firebase storage.

Pop-Up Option

▼ Pop-Up Properties

Main Window

B *I* U A Arial 24

- ☰
- ☰
- ☰

T

Background Colour

Sub Button Width

60

New Sub Button

Main Window – This is where you input the text/images for your pop-up button

Background colour – Set a solid background picture if desired, default white

New Sub Button – Add either a link/further pop-up/or speedial (WebRTC) button

Button Name – You can rename the button once you select button type

New Sub Button

Sub Button List

Sub Button 2

Sub Button Type

Please select the type
Please select the type
LINK
POPUP
SPEEDIAL

Sub Button 2 Sub Button Properties

Button Name

sub Button 2

Button style properties

▼ Style Properties

Copy Style [?](#)

Icon [?](#)

Button Preview

Icon Size [?](#)

Icon Position [?](#)

Style [?](#)

Icon colour [?](#)

Font Family [?](#)

Font colour [?](#)

Font Size [?](#)

Background Image [?](#)

Background Color [?](#)

Background Colour Transparency [?](#)

Border Radius [?](#)

Copy Style – Once you have created a button design you are happy with, this option will allow you to duplicate the style properties onto the next button, saving time.

Icon – select from the library of icons to place on your button.

Background Image – a .jpg or .png may be uploaded, ideally keep file size small to maintain speed. See further options below if using this option.

Background colour – you may choose a solid colour instead of a picture

Border Radius – Adjust smoothing and shaping of the buttons

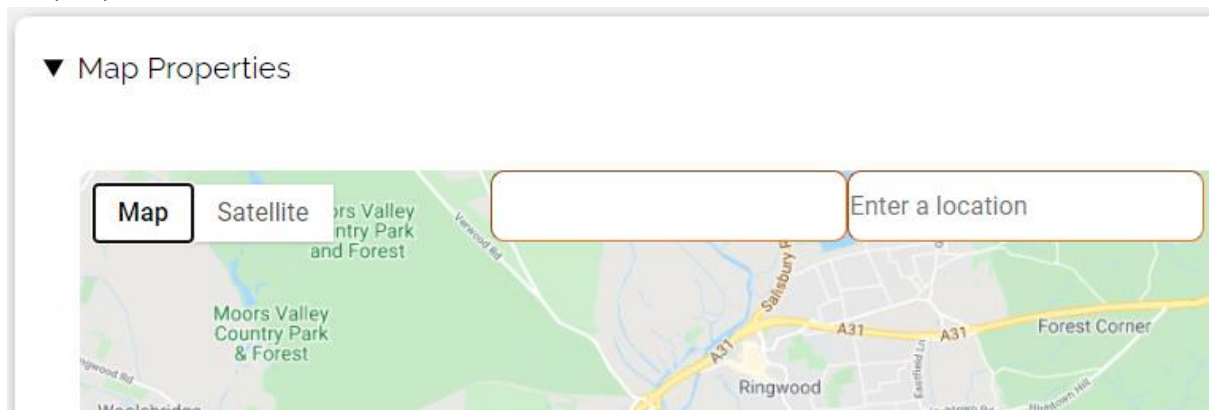
Further image options – These options appear when you upload an image, you may apply an overlay to the button image for a tint or hue to improve appearance

Background Image [?](#)

Overlay Colour [?](#)

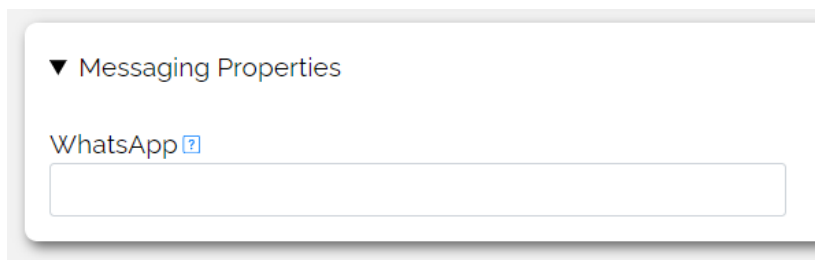
Background Image Overlay [?](#)

Map Option



Allow you to enter a Zip/Postcode location to provide directions

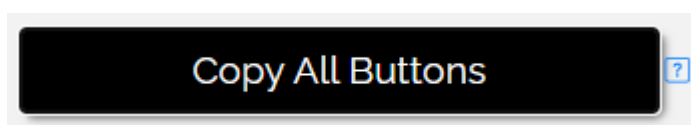
iPortal Messaging Option



WhatsApp – Enter the hotels WhatsApp number here it will prefix the link so it launches on the customers handset.

Copy All Buttons

Once you have a design you are happy with, you can use the “copy all buttons” feature, which will duplicate all content to another choice of language, just leaving you the task of translating the text.



Copying all buttons from English
Select which language to copy the buttons to

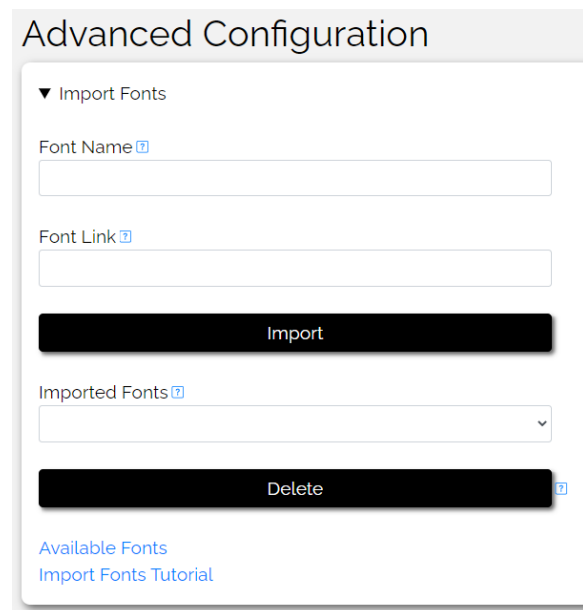


Copying all buttons to selected language will delete any pre-existing buttons

Advanced Configuration

Custom Font Upload

You can select a custom font from google fonts. <https://fonts.google.com/>



The screenshot shows a web interface titled "Advanced Configuration". Under the "Import Fonts" section, there are two input fields: "Font Name" and "Font Link", each with a help icon. Below these fields is a black "Import" button. Underneath is a dropdown menu labeled "Imported Fonts" with a help icon and a downward arrow. Below the dropdown is a black "Delete" button with a help icon. At the bottom of the section are two blue links: "Available Fonts" and "Import Fonts Tutorial".

Font Name – Name must match exactly

Font Link – Copied from google fonts.

A video tutorial is available on the link at the bottom.

Web Real Time Communication (WebRTC)

Guests can use iPortal to make outgoing internal calls (ie, Guest – Reception) using mobile data or Wi-Fi if supported by the PBX.

PBX support

Mitel Border Gateway (MBG)

NEC SV91xx – Via AudioCodes SBC

Telepo

MBG Configuration

Web socket server - Mitel hostname for MBG

PBX Address - Internal IP of MiVB/PBX not the MBG

Web Socket port - default is 5063

Web service URL - Mitel MBG Hostname with suffix - /webrtc/api

example <https://domain-name-of-mbg/webrtc/api>

User – Extension number

Pass – Password for extension number

Telepo Configuration

Realm – Outbound Proxy format normally

Example xxx.xxx.domain.com

Web Socket Server – normally same as above with prefix wss://

Example wss://xxx.xxx.domain.com

User – format should be [sip:username@registrar](#)

Example sip:user@hotelx.org

Password – Password for user

NEC Configuration via SBC

Realm – SBC domain name or IP address

Web Socket Server – normally same as above with prefix wss://ip_or_domain:portnumber

User – Extension number

Password – Password for user

Independent WebRTC testing can be completed on this website <https://www.doubango.org/sipml5/>

Multitenant specific

When logging into a multi-tenanted system you will be presented with the following

Within here you can select which site you wish to manage

Select Which Property to Manage

Select a Property ▼

You may also switch the drop down at the top right of the screen

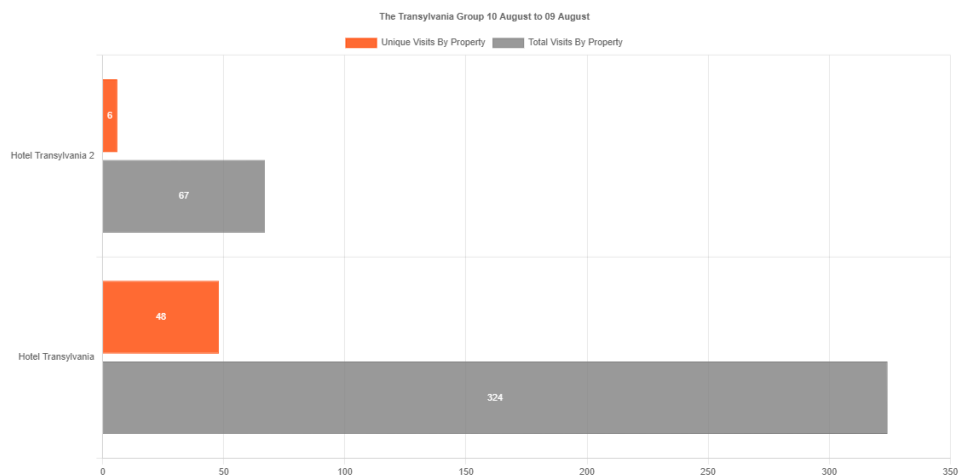
Hotel Transylvania 2 ▼
Hotel Transylvania 2
Hotel Transylvania

Multitenant analytics

Regardless of the site you are connected to, you may view the analytics for all systems on the “Dashboard” link

Group Analytics

- Group View [?](#) Single Property View [?](#)
- Last 30 Days [?](#) Last 7 Days [?](#)

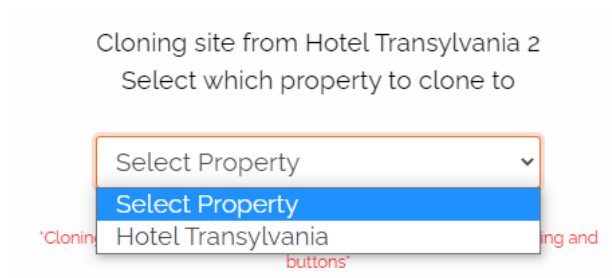


[Download Chart](#)

Advanced Configuration - Site cloning

The multitenant version will allow you to take a site you have created and duplicate its contents to another site.

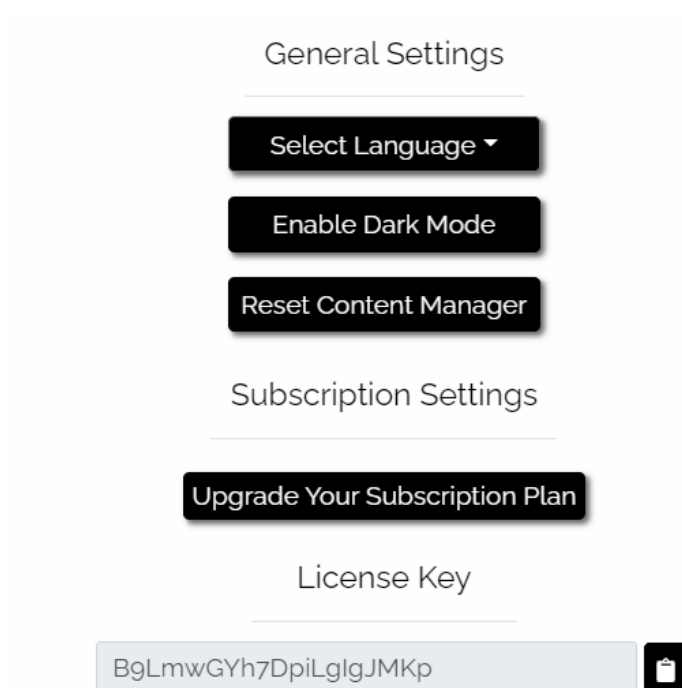
To use this option go to Advanced Configuration > Property management > Site Cloning



This will duplicate the system you are currently managing to the selected system in the drop down. It will give you a warning before it commits.

Settings

Reset content manager will restore the system to factory default and delete any configuration



Misc

QR code can be scanned using the camera app on most Android/iOS devices.

Scan QR code with mobile to preview

Click QR code to preview in a new tab

[Click here to download QR code](#)

