

### PRESS RELEASE

FOR RELEASE: 16th December 2022

# TigerTMS and PPDS Change the IPTV Landscape for Hoteliers

## TV is no longer a box that plays programmes, it's a medium that conveys much more....

TigerTMS (<a href="http://www.tigertms.com">http://www.tigertms.com</a>) and PPDS have joined forces to create a unique solution that provides an exceptional guest experience through the integration of the Philips iPTV and the PMS utilising the power of iLink.

Through their ongoing partnership, Tiger TMS and PPDS, the exclusive global provider of Philips professional displays, have created an advanced middleware solution to provide an exceptional in room TV experience.

From the moment guests enter their room, a personalised welcome message greets the guest by name, in their language of choice, with further personalised messages displayed throughout the guests' stay.

At any time, guests can view their latest bill from their room TV, and they no longer need to join a queue at the front desk to check out, as iLink enables auto-check-out via their in-room display. This convenience frees up time for hotel staff, as well as providing ultimate convenience for guests.

The distinct advantage of the Philips MediaSuite TV solution is the ability for guests to sign into their preferred personal streaming devices such as Netflix. This provides guests with a home-from-home experience, safe in the knowledge that once they have checked out, their personal Netflix account credentials are cleared from the TV.

John Owen, TigerTMS CEO comments: "iPTVs are very popular in hotels, and it is quite usual to receive a welcome message on arrival, but being able to log into the TV with your own Netflix account is priceless. Guests no longer need to attempt to cast their own devices to TVs to watch the next instalment of their favourite show, nor worry that the next guest to stay in the room can access their Netflix account if they forget to log out.

PPDS and TigerTMS are in a unique position with this offering. With over 200 hotels in Europe using iLink to interface their TV solution to the Hotel PMS, the solution has undeniably become an indispensable part of the guest experience and we look forward to working with many more hoteliers so they too may provide the ultimate guest experience with their in-room TV offering."

#### **ENDS**

For media enquiries please contact Tanya Gardiner, Marketing Manager, TigerTMS, tanya.gardiner@tigertms.com

**About TigerTMS** 



TigerTMS is a leading developer of applications and middleware solutions for the global Hospitality market.

With over 40 years industry experience, TigerTMS is probably the world's largest single supplier of communications and guest management systems, integrated voice and data solutions, as

well as BYOD solutions to the Hospitality industry. They provide world-class technology solutions to some of the largest and most prestigious hotel groups as well as hundreds of independent hoteliers.

#### Notes to Editors:

- For more information on TigerTMS go to <a href="http://www.tigertms.com">http://www.tigertms.com</a> or see our Linked In page <a href="https://www.linkedin.com/company/tigertms/">https://www.linkedin.com/company/tigertms/</a>
- TigerTMS is headquartered in the United Kingdom, with regional satellite offices in the USA, Europe, Africa, the Middle East and Asia Pacific.