

PRESS RELEASE

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TigerTMS launches iReadyRooms, an innovative Housekeeping Solution for Hospitality

A Cleaner Experience – Housekeeping for a Modern Age

Ringwood, UK, June 25th, 2024 – TigerTMS, the leading developer of applications and middleware solutions for the global Hospitality market is pleased to bring to the market iReadyRooms – a streamlined, efficient, and easy to use Housekeeping solution that empowers housekeeping teams to operate at their most efficient.

iReady Room fosters a win-win-win scenario:

- **Hotels** experience improved communication, streamlined processes, and data-driven decision making.
- **Housekeeping** staff benefit from increased efficiency, clear task prioritisation, and maximised productivity.
- **Guests** enjoy greater control over their stay, with the ability to personalise housekeeping preferences and receive prompt service, when combined with iPortal

iReadyRooms enhances communication between Housekeeping Management and Housekeeping staff, ensuring both parties are aligned to deliver a seamless service for the hotel:

Increased productivity using real-time allocation and tracking of tasks. Housekeeping managers can monitor cleaning status, room readiness and pending tasks. Assignment times can be reviewed for performance analysis.

Optimised operations with real-time updates on task status, job changes and priorities based on guest needs to facilitate greater guest satisfaction, and improved hotel operations by meeting the demand for rooms required by front desk for check-ins.

Enhanced Guest Experience by putting the guest in control of their guest services preferences. Combining iPortal enables guests to set Make Up My Room regardless of where they are in the hotel, or set Do Not Disturb, avoiding having to call or visit the front desk. These instructions from their mobile device ensures privacy without unplanned interruptions and gives notice that their room is ready for a housekeeper.

Simple to use with Housekeepers accessing their task lists, room statuses, and updates with ease from their mobile devices. With little to no training, they receive clear and simple task descriptions to remove uncertainty and potential for errors.

“We are delighted to introduce iReadyRooms, our innovative housekeeping solution designed to transform housekeeping operations and elevate guest satisfaction,” said Adrian Seymour, Managing Director of TigerTMS. “By streamlining communication and optimising task management, iReadyRooms not only enhances the productivity and efficiency of housekeeping teams but with iPortal, also empowers guests with greater control over their stay, ensuring a superior hospitality experience.”

iReadyRooms offers a streamlined, efficient, and highly personalised housekeeping experience. Demonstrations are available via our website

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For media enquiries please contact Tanya Gardiner, Marketing Manager, TigerTMS, tanya.gardiner@tigertms.com

About TigerTMS

TigerTMS is a leading developer of applications and middleware solutions for the global Hospitality market.

With over 40 years industry experience, TigerTMS is probably the world's largest single supplier of communications and guest management systems, integrated voice and data solutions, as well as BYOD solutions to the Hospitality industry. They provide world-class technology solutions to some of the largest and most prestigious hotel groups as well as hundreds of independent hoteliers.

Notes to Editors:

- For more information on TigerTMS go to <http://www.tigertms.com> or see our Linked In page <https://www.linkedin.com/company/tigertms/>
- TigerTMS is headquartered in the United Kingdom, with regional satellite offices in the USA, Europe, Africa, the Middle East and Asia Pacific.