

PRESS RELEASE

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TigerTMS launches iReadyMaintenance, included in the iReadyRooms solution, transforming maintenance operations to give competitive advantage

Smarter Maintenance for Smoother Operations

Ringwood, UK, January 20th, 2026 – TigerTMS, the leading developer of applications and middleware solutions for the global Hospitality market is pleased to bring to the market iReadyRooms Maintenance – a streamlined, efficient, and easy to use Maintenance offering that empowers teams to identify, report and resolve issues fast.

iReadyMaintenance fosters a win-win-win scenario:

- **Hotels** experience improved communication, streamlined processes, and data-driven decision making.
- **Staff** benefit from seamless communication and collaboration, leading to increased efficiency, clear task prioritisation, and maximised productivity.
- **Guest satisfaction** with real-time notice of fixes so rooms can be immediately released for check-in.

iReadyRooms uses intuitive tools, instant photo-based ticketing, and powerful reporting to keep rooms guest-ready and operations running smoothly:

Fast resolution to reported issues with any staff member able to photo and create a ticket in seconds, without delay or confusion.

Simple to use with all maintenance tickets in one place, providing a modern dashboard, giving control to view, assign, and track every ticket effortlessly.

Informed decision making with clear reports to see performance trends, clarity on all open and past issues, and ability to spot patterns to prevent repeat problems.

Increased and prioritised productivity with the ability to quickly allocate the right qualified maintenance member to a task type.

Optimised operations with real-time updates on ticket status, live updates and reply to queries between management, housekeeping and maintenance teams.

“TigerTMS is proud to unveil iReadyMaintenance, a next-generation hotel maintenance offering built to modernise maintenance ticketing and elevate overall operational performance” said Adrian Seymour, Managing Director of TigerTMS. “With the ability for housekeeping and other staff to submit maintenance requests directly from their mobile devices, hotels can streamline interdepartmental communication, accelerate response times, and improve the efficiency of guest room repairs. This advancement ensures smoother day-to-day operations and supports an enhanced guest experience. And the best bit? There is no additional charge, it’s included in the iReadyRooms bundle.”

iReadyMaintenance supports streamlined and efficient operations. Demonstrations are available via our website or email at info@tigertms.com.

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For media enquiries please contact Tanya Gardiner, Marketing Manager, TigerTMS, tanya.gardiner@tigertms.com

About TigerTMS

TigerTMS is a leading developer of applications and middleware solutions for the global Hospitality market.

With over 40 years industry experience, TigerTMS is probably the world's largest single supplier of communications and guest management systems, integrated voice and data solutions, as well as BYOD solutions to the Hospitality industry. They provide world-class technology solutions to some of the largest and most prestigious hotel groups as well as hundreds of independent hoteliers.

Notes to Editors:

- For more information on TigerTMS go to <http://www.tigertms.com> or see our Linked In page <https://www.linkedin.com/company/tigertms/>
- TigerTMS is headquartered in the United Kingdom, with regional satellite offices in the USA, Europe, Africa, the Middle East and Asia Pacific.